



ONE YEAR LIMITED WARRANTY

Yonex USA extends this limited warranty only to the consumer who originally purchased the product. This limited warranty does not extend to any subsequent owner or other transferee of the product. This limited warranty covers defects in materials and workmanship of the badminton frame that you purchased for a period of one (1) year from the original date of purchase. Subject to inspection and evaluation, Yonex will replace any badminton frame that is defective or becomes defective during normal use within the warranty coverage period.

This limited warranty does not cover any damage due to: (i) transportation; (ii) storage; (iii) improper use; (iv) failure to follow the product instructions or to perform any preventive maintenance; (v) modifications; (vi) unauthorized repair; (vii) normal wear and tear; (viii) external causes such as accidents, abuse, or other actions or events beyond our reasonable control; (ix) damage caused by a third party; (x) string breakage; (xi) cosmetic blemishes; (xii) any promotional or demo products or other items designated specifically for demonstration purposes; (xiii) badminton frames replaced by Yonex as a part of any previous warranty claim; (xiv) improper restringing, including any deviation from the officially designated stringing pattern; or (xv) damage caused by excessive heat.

This warranty does not apply to badminton frames that are: (i) not purchased from a Yonex authorized dealer within the United States, (ii) purchased from private parties and/or purchased through improper distribution channels such as an Internet auction site, or (iii) Yonex-branded products designated for sale in markets other than the United States.

In order to submit a warranty claim, the badminton frame in question must be returned to the Yonex authorized dealer from which the item was purchased together with (i) proof of purchase and (ii) a brief written statement that describes the nature of the alleged defect. The badminton frame must be submitted to the Yonex authorized dealer with its strings intact. Upon receipt of the item claimed to be defective, the Yonex authorized dealer will contact Yonex to initiate the warranty claim process. Upon request by the dealer, Yonex will issue a return authorization number to the Yonex authorized dealer granting permission for the allegedly defective item to be returned and shipped to Yonex's Warranty Department for inspection. Customer shall pay for shipping to Yonex and Yonex will pay for the returning shipping cost for any replaced frame or refused returns. Yonex specifically reserves the right to inspect and confirm the validity of any warranty claim. If Yonex determines that a product is defective, Yonex will replace the item in question within (6) six to (8) eight weeks* from the date the item is received by Yonex from the Yonex authorized dealer. Yonex reserves the right to replace the warranty item with the same or a similar model type of the item deemed valid for replacement.

DISCLAIMER

REPLACEMENT AS PROVIDED UNDER THIS WARRANTY SHALL BE THE EXCLUSIVE REMEDY FOR ANY CLAIMANT AND, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, YONEX DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, WHETHER ARISING BY LAW, BY STATUTE, BY COURSE OF DEALING OR USAGE OF TRADE, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE THAT CANNOT BE DISCLAIMED IS LIMITED IN DURATION TO THE DURATION OF THE WARRANTY PROVIDED

HEREIN. YONEX SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR INDIRECT DAMAGES (INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF PROFITS OR BUSINESS INTERRUPTION) ARISING OUT OF THE USE OR INABILITY TO USE ANY PRODUCT. YONEX'S LIABILITY FOR ANY CLAIM ARISING FROM THIS WARRANTY (WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY OR OTHERWISE) SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. NO YONEX RETAILER, AGENT OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION OR EXTENSION TO THIS WARRANTY.

This limited warranty gives the consumer specific legal rights; a consumer may have other rights depending upon where he or she lives. Some jurisdictions do not allow the exclusion or limitation of special, incidental or consequential damages, or limitations on how long a warranty lasts, so the above exclusion and limitations may not apply to everyone.

*Due to supply chain issues, this is subject to change.

By signing this waiver, the customer acknowledges that they have read and understood Yonex's limited warranty claim process in its entirety. The customer authorizes a charge to their credit card on file for any shipping fees and also acknowledges that Bellevue Badminton Club and its staff are not responsible for the status of the warranty claim once the racket is successfully returned to Yonex's Warranty Department.

Customer Name	
Customer Signature	
Date Submitted	
Racket Name and Brief Description of Alleged Defect	

Admin Use Only

<input type="checkbox"/> Racket strings uncut	<input type="checkbox"/> Proof of Purchase Attached	<input type="checkbox"/> Paid for shipment
Racket Received by (staff member name):		

Warranty Claim Status

<input type="checkbox"/> Replacement racket approved by Yonex	<input type="checkbox"/> Racket refused; shipped back
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Racket warranty status for current claims may be checked by staff [here](#).